

# DOES YOUR PATIENT NEED AN AMBULANCE?

**NHS**

**North West  
Ambulance Service**  
NHS Trust



Before calling our healthcare professional line (**0345 140 0144**), please use this checklist to ensure you have the information we may ask for.

	✓	Notes
NEWS2 *		
Summary of patient's condition		
Name of authorising healthcare professional (HCP)		
Contact details of authorising HCP		
Location the patient needs collecting from		
Destination (inc. ward/clinic)		
Patient's full name		
Patient's NHS number		
Patient's mobility (walking /wheelchair/ stretcher / incubator – including type)		
Provide details of any patient infections		
Advise if there are any family or clinical escorts		
If the patient requires medication en route, is it ready to transport?		
Could the patient travel with others as part of a multi-occupancy transfer?		
Probability of clinical deterioration		
Special requirements / instructions		
Anything else you think we need to know		

\*The National Early Warning Score (NEWS2) should be used to help your decision making, but is not to replace clinical judgement. A copy of NEWS2 can be found in our 'guide to requesting an ambulance' available to view or download at [www.nwas.nhs.uk/professionals](http://www.nwas.nhs.uk/professionals).